

Conflict to Resolution Inside Tips from Experienced Mediators

Date: 8 June 2021 (Tuesday)

Time: 12:00pm to 2:00pm

**Speaker: Mr. Danny McFadden
Ms. Sylvia Siu, JP**

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KEY SKILLS NEEDED BY MEDIATORS WHEN DEALING WITH:

- High conflict cases: is there such a thing as a difficult party?
- Emotion and anger: our friends or foes?
- Silence: what if they don't want to speak?
- Setting ground rules: what if the parties go off the track?
- Fear: is this the key factor driving the conflict? Loss of face and revenge.
- Culture: how do we navigate cultural differences?
- Violence: what to do if parties threaten or intimidate?
- Mediator's neutrality: is this a myth?

MR. DANNY MCFADDEN, LL.M., FCIARB

- Regional Representative CEDR Asia Pacific
- World Bank Group Regional Mediator and Trainer Asia

MS. SYLVIA SIU WING-YEE, JP

- Chairlady of The Joint Mediation Helpline Office
- Chairlady of ADR Committee of Hong Kong Federation of Women Lawyers.
- Immediate Past President of Hong Kong Institute of Arbitrators



Biography of Mr. Danny McFadden

Regional Representative CEDR Asia Pacific
World Bank Group Regional Mediator and Trainer Asia

Danny has worked for CEDR since 2004 both in London and Hong Kong. Dually qualified as a lawyer both in Australia and the UK. Involved in negotiation, conflict resolution training, mediation and international business for over 20 years.

Danny speaks Mandarin Chinese fluently and mediates regularly in Hong Kong, China and overseas using both English and Mandarin. Based Hong Kong he mediates commercial, family, employment, construction, succession and trusts, banking, insurance, and property sectors. An expert trainer in conflict management, negotiation, unconscious bias and mediation to organisations such as the UN, EU, ADB, IHG, IFC, IMF, World Bank and MTR

Since 2010 Regional Mediator Asia Pacific for the World Bank Group. In 2009 Director of Mediation at the United Nations in New York. Teaches dispute resolution at Kobe University Japan and the International Peace and Dialogue Institute in Switzerland.

Biography of Ms. Sylvia SIU Wing-ye, JP, MBA, LL.M, FHKI Arb, FCI Arb

She is a member of:- Governing Board of Asia Pacific Centre for Arbitration & Mediation, Board of HK Mediation Accreditation Association Ltd, The Law Society of HK's Mediation Committee, and Financial Dispute Resolution Centre's Appointment Committee.

Some current prominent posts she holds include:- Chairlady of Joint Mediation Helpline Office, Chairlady of ADR Committee of HK Federation of Women Lawyers, Vice Chairlady of HK Society for Rehabilitation.& Crime Prevention, Council Member of HK Family Welfare Society, Vice President of the Guangzhou, HK, Macao Arbitration and Mediation Alliance, and Consultant Solicitor of Sit Fung Kwong & Shum.

She is an accredited mediator listed on various panels such as:- China Council for the Promotion of International Trade (CCPIT), Dongguan Court No. 2, Centre for Effective Dispute Resolution, HK International Arbitration Centre, the Law Society of HK, HK Institute of Arbitrators, HK Mediation Accreditation Association Limited, HK Mediation Centre, and Asia Pacific Centre for Arbitration & Mediation, and Conciliator of World Trade Centre Macau Arbitration Centre.

Payment Method:

By Cheque Only: Please make a crossed cheque payable to "Joint Mediation Helpline Office" and send to JMHO, West Kowloon Mediation Centre, 2 Ying Wa Street, Sham Shui Po, Kowloon. Please write your name and contact number on the back of the cheque.

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1. All registrants should complete the online registration form.
2. Registration will be confirmed upon receipt of payment. Confirmation will be issued by email. No refund will be made after confirmation.
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